



Website pages: www.idirres.net

Homepage

The homepage for iDirres is your starting point to the best market solution for the price.

Contact

Cogitar Software always welcomes you getting in touch to talk over any questions that you may have:
IDirres@cogitar.net

About

More about Cogitar Software and who we are.

Benefits

Find out about the benefits iDirres can bring to your business.

Pricing

With iDirres you get a lot for very little investment - our pricing page sets out the charges for iDirres and any optional extras.

Questions

If you have any questions, do take a look at this page.

iDirres overview

There are a number of great features with iDirres; find out more on our iDirres overview page.

Contacts and CRM

See how your business can work with its customers to achieve more together.

Stock Control

Stock control is an important procedure for any business and iDirres is a highly cost-effective method of controlling it.

Multi-locational use

iDirres is the solution that allows you to make the most of your remote workers.

Sales management

With iDirres the sales process goes further because it is fully integrated with the inclusive stock-control system; to find out more, click below.

Linked diaries

With iDirres you do not have to use expensive servers or other software in order to achieve a combined business diary.

Selling online

Increase your business presence without advertising and make sales online even when you're not there.

Support solution

With our complete system you can easily control and organise your support and knowledge management.

Bulk e-mail solution

If you need to send marketing and communication e-mails, but don't want the cost of a middle-man, then you will be pleased to know that iDirres can help you.

Free upgrades

Your monthly subscription to iDirres keeps your system up-to-date whilst keeping your hard-earned capital in your business.

Resellers

Become a reseller and find out why others have gone before you. You could earn up to 20% for three years... not a bad deal.

Page : **Support System**

Location link : <http://www.idirres.net/iDirresSupport.aspx>

Your customer support system

With our complete system you can easily control and organise your support and knowledge management. We have designed it especially for businesses like yours, a support system that helps your highly responsive business deliver support and knowledge online like no other system for the cost.

With iDirres on your team you can store knowledge economically and still have instant access to it when you need it. If you think of every time you lost hours searching for knowledge, you will soon see why iDirres is becoming the choice for the growing business.

Since 2003 our support system has proven that its capabilities and benefits are unlimited in any number of industries, from travel agents to shops, used by companies who wish to show their customers that they care.

When a customer brings a problem to you, provide them with secure web access so they can see you are dealing with their problem. Compare your iDirres attitude to that of your competitors who don't provide online access: your support system runs night and day, week in week out, allowing your customers to access it when it's convenient for them!

For you, storing knowledge is about saving time and promoting a business that runs without you.

Key benefits to your business:

- ☑ Show you understand your customer's problems with online support access
- ☑ Keep and share knowledge in your business, not in your staffs' memories!
- ☑ Customers who can login don't need to make telephone calls for progress reports
- ☑ Create linked support calls to show what you are really working on

